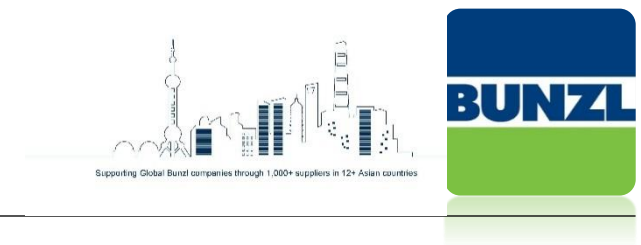
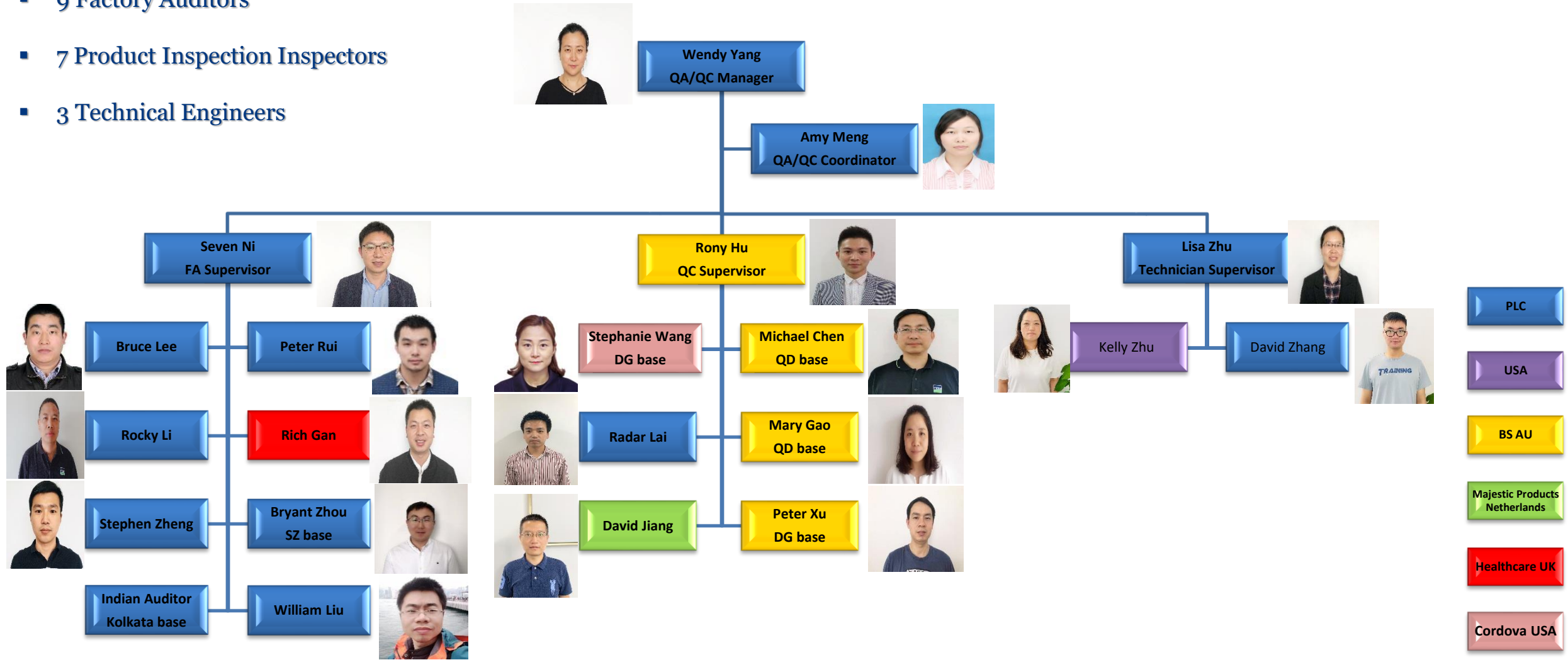


Bunzl Shanghai QA/QC Asia - Structure



- 9 Factory Auditors
- 7 Product Inspection Inspectors
- 3 Technical Engineers



QA/QC Asia - key activities –reducing risk in Asian sourcing

Factory Audit & Supplier Training



Pre-shipment inspections in Suppliers Factory



Lab testing /In house inspection



QA/QC – Factory Audits



The auditing service is to build the first line of defence to prevent defective products to be made and shipped from unethical suppliers.

Build Trust & Confidence for Customers and Investors

Identify possible quality in an early stage, increase quality assurance of manufacturers

Reduce Bunzl Risk

Develop selected number of professional manufacturers



Cover 98% Bunzl Asian spending in 13 Asian countries every 2 years

QA/QC - Audit Criteria

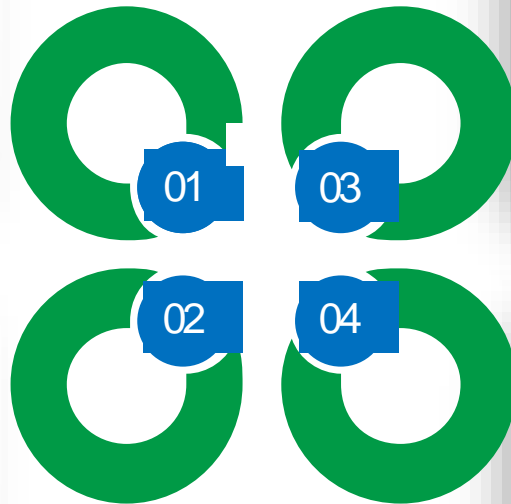


Law Requirement

Labor law
Fire Safety Regulation
Forbidden child labor
Regulation
ILO

System Requirement

SA 8000:2014
ISO 9001:2015
ISO 13485:2012
ISO 22000:2015
ISO 14001:2015
OHSAS 18001:2007



Bunzl Requirement

5 ZT Policy
Sharp Tools
.....

Practical

Customer Requirement



Supporting Global Bunzl companies through 1,000+ suppliers in 12+ Asian countries

QA/QC - What do we audit?

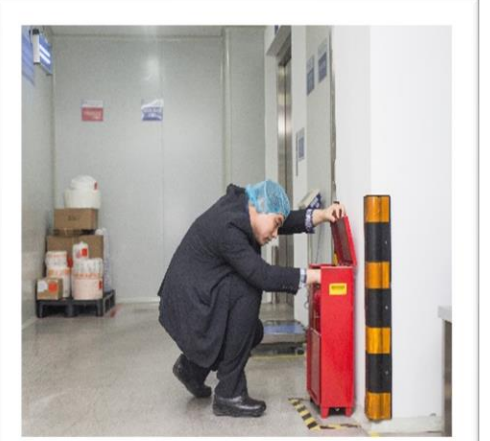


Quality System & Capability

- Quality control systems
- Facilities and maintenance
- Supplier control & customer communication
- Incoming materials control
- In-process quality control
- Packaging
- Finished goods control
- Sharp tools & broken needles control
- Hygiene (for food packing & medical product supplier)

Social accountability (SA)

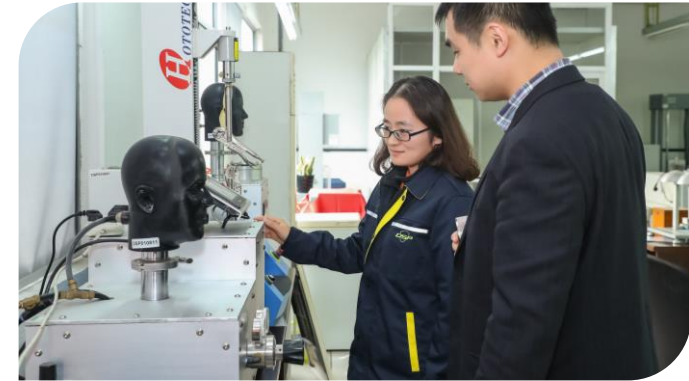
- **Child labour & minors labour**
- **Forced labour & disciplinary practices**
- **Wages and working hours**
- Health and safety
- Working hours
- Environment & chemicals
- Canteens
- Dormitories



QA/QC – Added Value for our Customers



- 8 Bunzl employed Factory Auditors
- Over 700 Asian Supplier Factory Audits every year
- Throughout Asia
- Covers over 98% of our Global Spend every 2 years
- CR Zero Tolerance policy



NEVER DO THAT

BUNZL 5 ZERO TOLERANCE POLICY

- NO CHILD LABOUR
- NO FORCED LABOUR
- NO UNFAIR DISCRIMINATION
- WAGES SHOULD MEET THE LOCAL MINIMUM REQUIREMENTS
- NO CONTINUOUS WORK WITHOUT REST FOR MORE THAN 30 DAYS



Modern Slavery - No Forced Labour

According to the ILO's Article 2.1 of the Forced Labour Convention No. 29, forced labour "shall mean all work or service which is exacted from any person under the menace of any penalty and for which the said person has not offered himself [or herself] voluntarily."



QA/QC – Added Value for our Customers

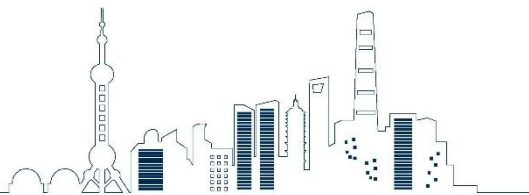


Supplier Factory Audit Training Programme in 2019

- 2 day workshop in India
- 1 day Workshop in China
- 30+ Suppliers, including new suppliers who were looking to supply Bunzl for the first time



- These sessions cover our:
 - corporate responsibility requirements
 - practical and effective approaches to deal with modern slavery issues
 - fast track to approval process



QA/QC Pre-shipment Inspection



- Workmanship/Appearance check
- Specification check
- Artwork/label/sticker/printing check
- Material check/comparison
- Safety certificate/report check
- Physical property test
- Functional test

